Project Report

Establishing a lean, flow-based software delivery approach

Based on a new established cloud-based framework, we supported our client on further development efforts regarding Open Banking APIs. The team focused on customer specific API solutions to integrate applications like CRM systems, eBanking solutions and other banking applications with the core platform.

Project Goal

The development team had to meet tight deadlines for a first client project, and over time had to cope with several project deadlines for different clients in parallel. Main goals included a reduction of the delivery cycle time of new features and bug fixes, an improvement of flexibility to changing customer requirements and the establishment of high software quality with weekly releasing cycles.

Our Contribution

Spark Mind supported as part of the delivery team in two roles: Product Owner and Scrum Master. Together with the product team, a lean, flow-based delivery approach was defined and implemented. Based on improved structures, enhanced transparency, and the close collaboration within the team, development work for parallel running client projects could be delivered on time and in expected quality.
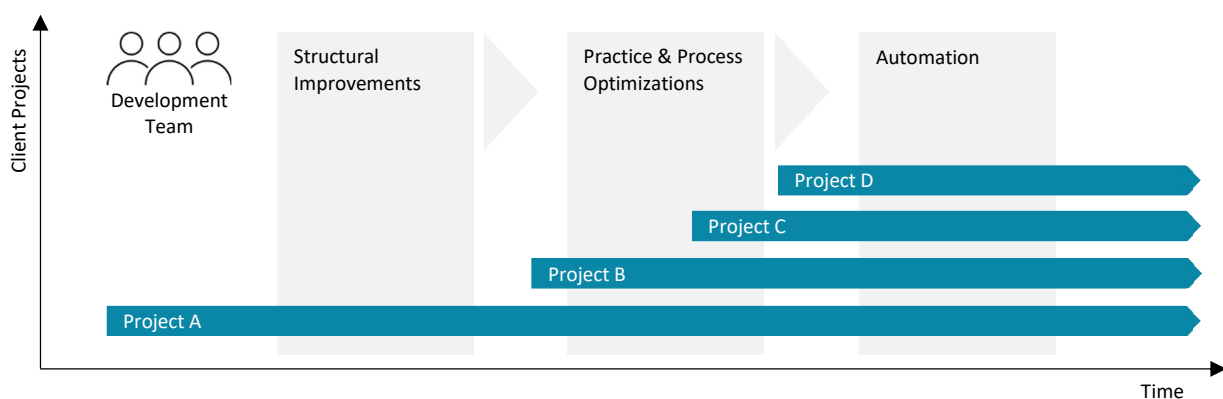

Figure: Sequential improvement of structures and processes

With a single product team, several parallel projects could be processed over time thanks to the sequential implementation of structural and procedural optimizations and lean practices.